



Account ending: 12345

Dear Card Member,

Log in

Important Update to your Emergency Card Replacement Service

We are writing to inform you about an important update to the Emergency Card Replacement Service available on your Corporate Card, effective 11 October 2026.

If your Card is lost or stolen while travelling internationally, our Emergency Card Replacement service helps arrange for a replacement Card to be delivered to your location. Currently, replacement Cards are delivered within 24-48 hours.

Effective 11 October 2026, the estimated delivery timeline will change to 7-10 business days. We request you to keep this in mind before planning your travel. We understand the importance of receiving a replacement Card promptly while travelling and are actively working to improve delivery timelines wherever possible.

There is no action required from you. If you have any questions, please chat with us via the Amex Mobile App or call the number on the back of your Card.

We appreciate your understanding as we make these changes and thank you for your continued trust in American Express.

Warm regards,
American Express Banking Corp. India

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